

Contractor Select Program Warranty Policy

For easy problem resolution, all Contractor Select stock products feature a full-fixture warranty, including the ballast, good for 2 years* from the distributor date of purchase, subject to the limitations and exclusions set forth in the Lithonia Lighting Terms and Conditions of Sale available online at Lithonia.com/termsandconditions.

**Non-emergency LED fixtures are warranted for 5 years from the distributor date of purchase.*

Toll-free factory technical support is available for all warranty questions:

- ◆ Fluorescent – 800.858.7763
- ◆ Industrial – 800.315.4963
- ◆ Downlighting – 800.315.4935
- ◆ Emergency – 800.334.8694
- ◆ Outdoor – 800.279.8041

For Accupro ballast replacement questions, please call 800.858.7763 or reference our replacement process below.

- ◆ For Accupro® branded ballasts: (Accupro logo and 800.858.7763 are visible on the ballast label)

Option 1:

- a. Contractor or Distributor calls 800.858.7763
- b. Factory direct ships a new Accupro ballast to customer

Option 2:

- a. Contractor picks up a branded ballast at local distributor
- b. Distributor calls 800.858.7763 for replacement
- c. Factory direct ships replacement branded ballast to distributor

- ◆ For Non-Accupro® branded ballasts:

Option 1:

- a. Contractor or Distributor calls 800.858.7763
- b. Factory direct ships a new Accupro ballast to customer

Option 2:

- a. Contractor picks up a branded ballast at local distributor
- b. Distributor calls 800.858.7763 for replacement
- c. Factory direct ships replacement branded ballast to distributor

Option 3:

- a. Contractor or distributor call ballast manufacturer directly
- b. Ballast manufacturer direct ships branded ballast to customer