

## features

**Q: What is Velaré?**

A: *Velaré is Lithonia Lighting's new fully recessed, architectural emergency lighting unit. It is ideal for applications where non-obtrusive emergency lighting solutions are required.*

**Q: How do the mechanical doors operate?**

A: *Unlike traditional concealed emergency lighting units, Velaré uses an innovative, precision controlled motor and cam system that ensures reliable extraction and retraction of light sources. This eliminates gears, cogs and limit switches, which have the potential to jam or fail.*

**Q. What makes Velaré's operation more reliable than the competition?**

A. *The motor and cam system, along with automatic door calibration and door interference detection features, make Velaré the most reliable concealed emergency unit on the market. Once the unit is installed, the doors will automatically open to make sure there are no obstructions. If the unit detects an object interfering with the doors, it will wait for the obstruction to be removed before finishing its calibration test. This protects the unit from potential damage should an obstruction exist.*

**Q: What standard features are offered in the new Velaré product?**

A: *Velaré comes standard with self-diagnostics, remote test receiver (remote test transmitter sold separately), fully adjustable MR16 lamps and a lead-calcium battery.*

**Q: What additional options are available?**

A: *Optional nickel-cadmium battery, time delay and lamp wattages (where applicable) are available on Velaré.*

**Q: What voltages/wattages are available in the new Velaré family?**

A: *Velaré is a 12-volt unit with 24, 40, 70, 100 and 150-watt offerings.*

**Q: Are there models of Velaré that will run longer than 90 minutes?**

A: *Yes. The 24, 40, 70, 100 and 150-watt units used with the appropriate lamps have the capability to run 90 minutes, 2 hours, 3 hours or 4 hours. Please refer to the Extended Run-time Chart chart on the specification sheet for additional details. If you have further questions, please contact our Technical Support group at 1-800-334-8694.*

**Q: What is the standard finish on Velaré?**

A: *Velaré comes standard with a white powder coat finish.*

**Q: Is Velaré available in finishes other than white?**

A: *No. However, Velaré can be wall papered or painted in the field to match the décor of any space.*

**Q: What does the self-diagnostics feature monitor?**

A: The self-diagnostics circuitry monitors the lamp load, transfer circuit, battery capacity, door operation and motor drive.

**Q: How often does the unit self-test?**

A: The self-diagnostics circuitry tests the unit every 28 days. During the test, the doors will open for approximately one second then close without turning on the lamps. Following this, a load test will be performed for 29 minutes checking for a lamp, battery or transfer fault. This test will be performed only if the battery is fully charged. If not, the test will automatically reschedule. The charger function is monitored continuously.

**Q: How will I know if the self-diagnostics software detects a failure?**

A: The indicator light, located on the door panel, will flash red accordingly. The number of flashes will dictate the specific problem. Every unit comes with an internal self-diagnostics legend explaining all failure indications.

**Q: How does the remote test feature work?**

A: Each Velaré unit comes standard with a remote test receiver on the circuit board. The hand-held remote test transmitter (ELA RTVEL) needs to be ordered separately (one per job required). The ELA RTVEL allows the end user to perform a 30-second or 90-minute test with the touch of a button from up to 50 feet away.

**Q: Does Velaré have remote battery capacity?**

A: Yes. Some of the 70, 100 and 150-watt units can be ordered with lamp options that do not consume the full wattage capacity of the unit allowing remote heads to be powered from the unit. Please refer to the specification sheet for details.

## installation/maintenance

**Q: What are Velaré's mounting capabilities?**

A: Velaré can be ceiling or wall-mounted. Adjustable bar hangers are included with a rough-in section allowing installation in a grid ceiling, drywall ceiling or wall.

**Q: What are the dimensions of the rough-in box?**

A: 13-1/2"L x 6-3/4"W x 4"D. Allow 5-1/2" clearance for door panel opening.

**Q: How do I maintenance the lamps?**

A: Simply pull the spring-loaded door down and remove the lamp you would like to replace by placing your fingers on the lamp base and pulling out.

**Q: What replacement parts are available?**

A: Replacement batteries and lamps are available through Lithonia Lighting. Please call our technical support team at 1-800-334-8694 for more details.

**Q: Is the remote test switch the only way to manually test the unit?**

A: No. There is a recessed test switch supplied on the unit's door. Simply insert a small screwdriver into the test switch opening to activate test.

## miscellaneous

**Q: When will Velaré be available to order?**

A: We are ready to accept your Velaré orders. Please see spec sheet or [www.lithonia.com](http://www.lithonia.com) for ordering tree information.

**Q: How is Velaré shipped?**

A: Velaré will ship as a rough-in section and a lamp/battery trim section. ACE will automatically break the master line item into its two constituent pieces.

**Q: Can I order the rough-in section separately from the lamp/battery trim section?**

A: Yes. To order the rough-in section separately, specify catalog number ELA VEL RIS. To order the lamp/battery section separately, you would order the catalog number of the VEL product you would like and add "LRIS" to the end for "less rough-in section." Ex. VEL1224 H1212 LRIS.

**Q: Are there any versions of Velaré in stock?**

A: Yes. The VEL1270 H3512 and VEL12100 H5012 lamp/battery sections, along with the ELA VEL RIS rough-in section will be stocked at both CDC (01) and LADC (09) distribution centers.

**Q: What is the standard lead time on the remaining non-stock products?**

A: Standard lead-time will be 3 to 4 weeks from the date the order is received.

**Q: How do I order a Velaré salesman sample?**

A: Please call or e-mail Lithonia Emergency Systems, or fill out the sample request form on the Lithonia Emergency LLWeb site. The Lithonia Emergency System Group can be reached at 1-800-334-8694.

**Q: Where can I find general spacing guidelines for the Velaré unit?**

A: Please refer to specification sheet for recommended spacing guidelines.

**Q: What is the warranty on Velaré?**

A: Velaré has a 3-year warranty.